TECHNICAL SERVICE ENGINEER

ABOUT MEAN WELL EUROPE

Mean Well Europe is in search of young and energetic person to join our family!

Since May 2006, Mean Well Europe B.V. is the regional office of Mean Well Enterprise headquartered in Taiwan. Established in 1982 and ISO-9001 certified in 1994, Mean Well is a leading switching power supply manufacturer in Taiwan, servicing in industrial automation, telecom, LED lighting and other application markets worldwide. With a balance in offering a package of Product, Quality, Cost, Delivery, Service and Relationship, Mean Well is worldwide leader in standard power supply market and is highly respected appreciated by our customers.

We offer standard power supplies in the ranges below:

- 5W~3000W Enclosed type Power Supply
- 5W~250W Open PCB Power Supply
- 10W~960W DIN Rail Power Supply
- 18W~240W LED / Waterproof Power Supply
- 450W~1000W Modular Power Supply
- 1000W~8000W 19" Rack Power
- 6W~220W Desktop / Wall-mounted Adapter
- 108W~1000W Battery Charger
- 0.5W~1000W DC-DC Converter
- 100W~3000W DC-AC Inverter

In order to provide our customers better technical service, we are now seeking young and dynamic person to join us. If you are looking for a challenging and motivating position with high growing potential, this is the right place to be.

JOB DESCRIPTION

Reporting to technical service manager, the technical service engineer is to act as field application engineer as well as RMA engineer. You interface with our account managers and customers to advice application at design level. On the other hand, you are familiar with electronic circuitry of our products to be able to identify issues from field failures and to analyze the root causes.
JOB RESPONSIBILITIES

• To support customer on technical issues (product selection, functionality, installation and safety standard) at application and power supply design level
• To evaluate the possibility and propose new possible circuits to modify our standard units to fulfill specific customer needs
• Internally manage product and technical databank and to provide immediate support to sales team
• Support Product Manager to identify new products or new application areas of existing product portfolio, i.e. matching products to the market
• Travel to customer for face to face technical discussions or to provide technical trainings to European customers
• Being the first interface with customers, processing field returns. Able to analyze power supply circuitry to identify problems and repair them

QUALIFICATIONS

• Bachelor’s degree in electrical engineering or related area of study
• 1 year + working experience in power supply or related industry
• Strong knowledge of switch mode power supply operation theory as well as characteristics of electronics components
• Strong communication skills, able to work in virtual teams
• Ability to work independently and travel international
• Strong sense of responsibility, respect timelines and schedules
• Fluent in English. Other European language is a plus.
• Proficient in Microsoft Office Understand ERP system structure
• Able to work in The Netherlands

INTERESTED?

If you are enthusiastic and ready to join the winning team, please contact:

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